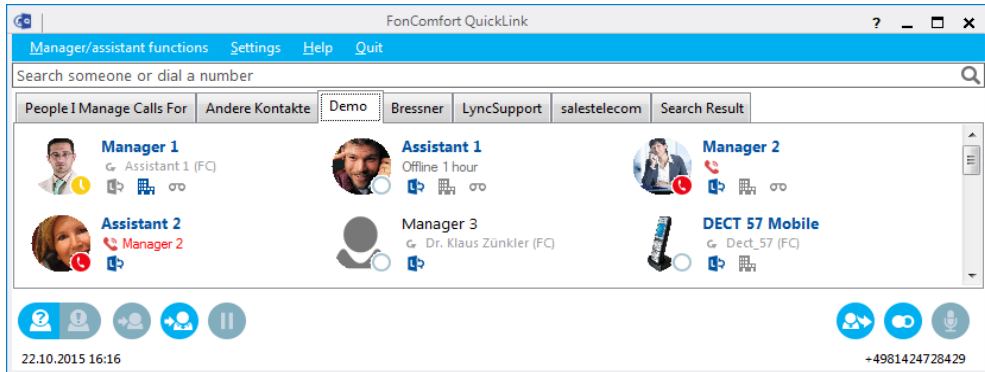


# Manager/Assistant Dashboard for Microsoft® Skype for Business™

## 1-Click-Call Handling and Live Tiles with Manager/Assistant-functions



New **1-click** manager/assistant functions



Change **presence and forwarding** settings for team



1-click transfer

- Make, transfer and drop calls with a single click
- Direct call buttons for specific contact channels (mobile, voicemail....)
- New: direct transfer to manager with new „manager“ button



Presence overview

- See the presence state of your frequent contacts with a Quick glance.
- Display call forwarding state of your team members
- Display extended contact information in tooltip



Call pickup

- Pickup incoming calls for your colleagues with a single click
- Displays caller ID for ringing calls in your pickup groups
- Separate pickup group ring tone



Assistant functions

- Change call forwarding and presence state for your manager or team
- Activate/Deactivate call forwarding for manager with single click
- Manage team members and delegates for others



Integrated search

- Quicker call transfer with integrated search
- New: alternative search via LDAP search
- With „Enter“ key directly call the first search result in the list



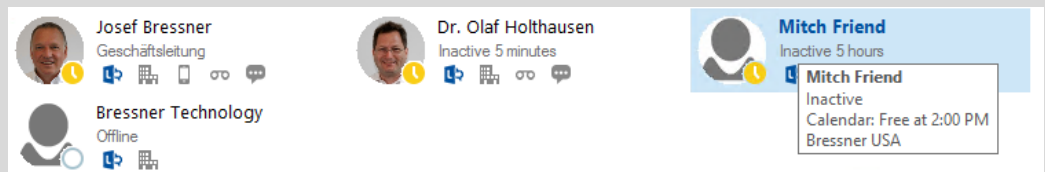
# FonComfort QuickLink

## Display and phone functions



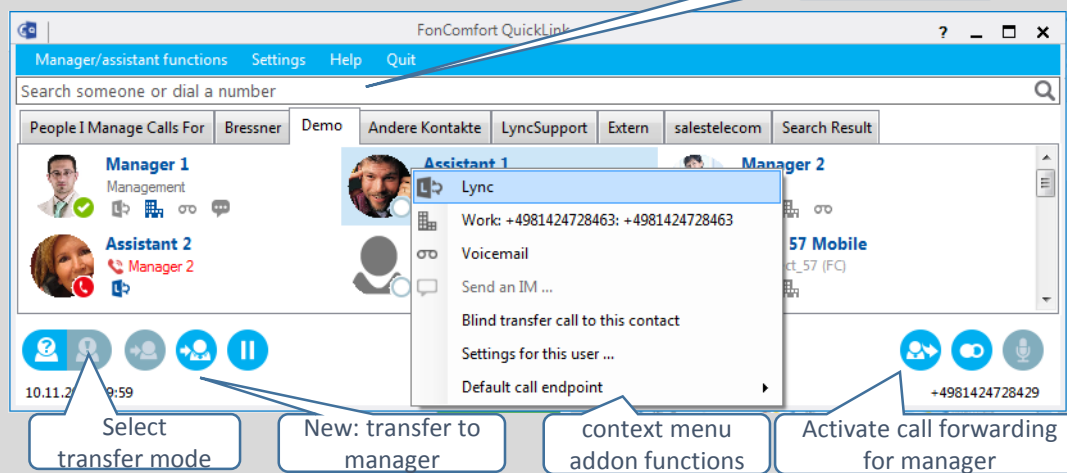
### Display functions

- Enhanced presence information includes: Ringing, On the phone, connecting outbound call
- Display Call forwarding settings (SfB and FonComfort forwardings)
- Caller-ID for incoming calls in pickup group, if authorized
- Contacts you are talking with are highlighted in red
- Contacts on hold are marked red and blinking reminding you they are on Hold
- Displays default contact type: Lync, mobile, home, chat, etc.
- Displays extended contact and calendar information in contact tooltip



### Phone functions

- Call contacts with a single click to preset contact type
- Transfer calls with single click on a contact
- Quick (blind) transfer without taking the call first
- Pickup calls directly if authorized
- Drop calls with single click on a contact
- Start Chat session with a single click!
- New: direct calls and transfers to voicemail supported



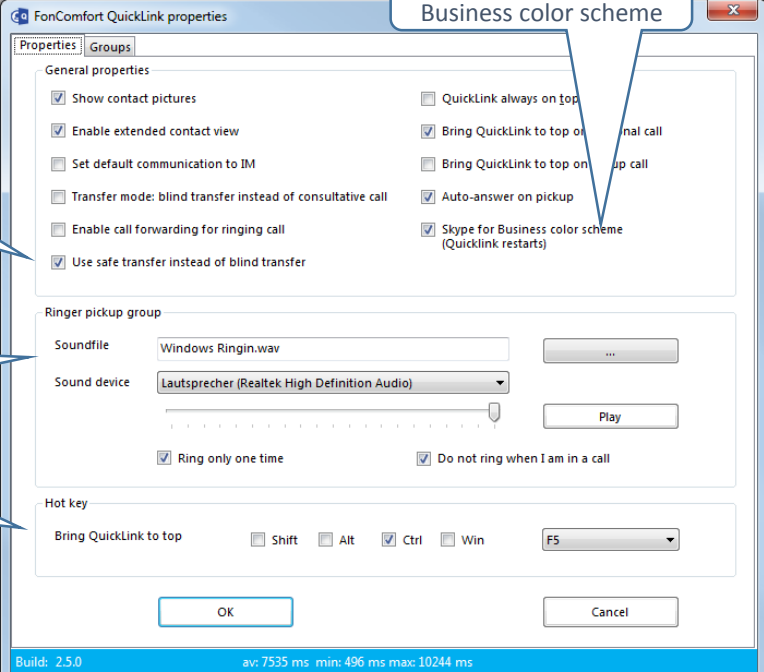


# FonComfort QuickLink Settings and configuration



- Flexible configuration to adapt to individual working style

  
Configuration  
functions



**New: "safe transfer": call returns after unsuccessful transfer**

**Set ring tone for pickup group calls**

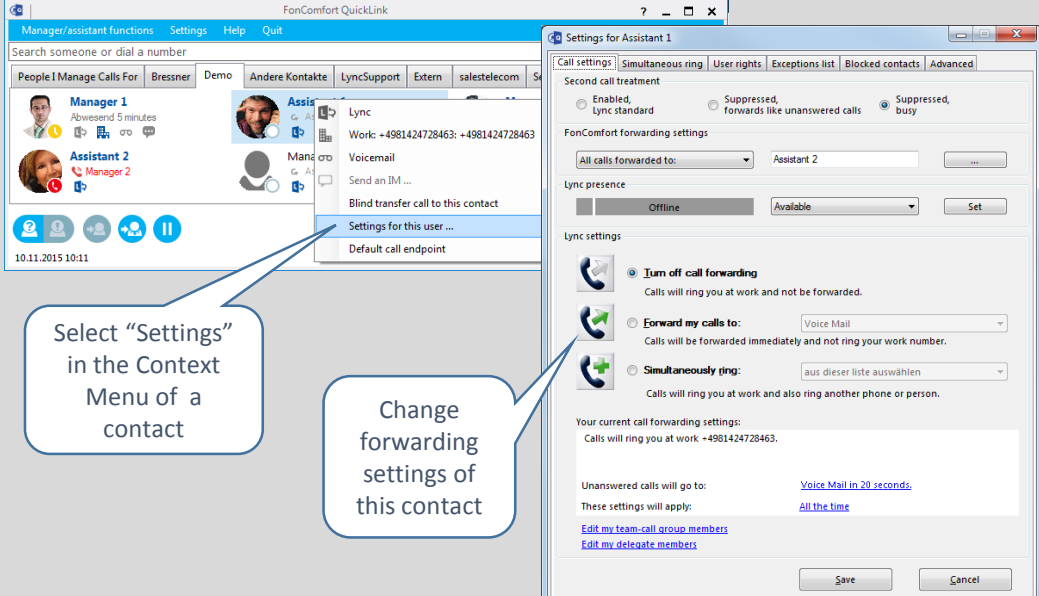
**Global Hot-Key brings QuickLink to top at any time**

**New: Skype for Business color scheme**

**Build: 2.5.0 av: 7535 ms min: 496 ms max: 10244 ms**

- Modify call forwarding and presence settings for authorized contacts

  
Change settings  
for others



**Select "Settings" in the Context Menu of a contact**

**Change forwarding settings of this contact**

**Settings for Assistant 1**

Call settings: Simultaneous ring, User rights, Exceptions list, Blocked contacts, Advanced

Second call treatment: Enabled, Lync standard, Suppressed, forwards like unanswered calls, Suppressed, busy

FonComfort forwarding settings: All calls forwarded to: Assistant 2

Lync presence: Offline, Available

Lync settings: Turn off call forwarding, Forward my calls to: Voice Mail, Simultaneously ring: aus dieser liste auswählen

Your current call forwarding settings: Calls will ring you at work +4981424728463.

Unanswered calls will go to: Voice Mail in 20 seconds. These settings will apply: All the time.

[Edit my team-call group members](#)  
[Edit my delegate members](#)

Save Cancel



# FonComfort QuickLink

## More information



FonComfort suite

The family of FonComfort Plugins for SfB is available in several versions to meet your specific needs. Select a suitable solution or ask us.

Product	Client / Server	Main features
<b>FonComfort Server</b>	Server only	Central configuration of FonComfort functions
<b>FonComfort Professional</b>	Plugin for Lync client	Pickup calls – Power Toast Busy on busy Easy call transfer Hotkeys
<b>FonComfort QuickLink</b>	Windows client	1-Click call handling Manager/assistant app Change settings for others
<b>FonComfort PBX Presence</b>	Server module	Phone status synchronization with SfB via CTI link to PBX

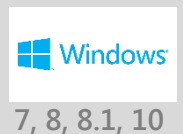
FonComfort server is a prerequisite for all other products

Prerequisites

- Microsoft® Lync™ client 2010, 2013, or Skype for Business
- Microsoft® Lync™ server 2010, 2013, or Skype for Business
- FonComfort Professional Server

Compatibility

Compatible with certified USB and standalone SfB/Lync phones (e.g. from Aastra, Polycom, Snom)



More information

Additional information, test licenses, and more add-ons for Microsoft® SfB/Lync™ can be found on our website:

<http://bressner.com/>



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