



## Ramboll is reducing interruptions with Busylight

Ramboll, the international engineering, design and consultancy company, implemented busylights in the IT department in 2010. The immediate effect was fewer interruptions and less noise.

Lone Harding has tried a variety of solutions to avoid interruptions in her work as an employee of the Service Desk, but none of them really worked.

She and her colleagues at Ramboll Service Desk have now got a Busylight on the computer screen that is tied to their desk phone or mobile phone, and lights up automatically when they talk on the phone.

“It is definitely the best I’ve tried because it has the wanted effect. It’s easy to see when I’m busy!”

She also points out that it is easier to stay concentrated if one of her colleagues still talks to her:

“Now I can ignore them because I know they will eventually see the red light,” she says.

“It is definitely the best I’ve tried because it has the wanted effect.”

Lone Harding, Service Desk employee at Ramboll

#### PROFILE:

Customer name: Ramboll  
Industry: Engineering, design and consultancy  
Location: Copenhagen, Denmark  
Product: Busylight Combi for desk phones

**RAMBOLL**

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Jette Jensen  
Team leader at Ramboll

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## RESULTS

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Jette Jensen, team leader at Ramboll, sees the red light as an improvement to the psychological work environment:

“When you can see people are on the phone, you avoid having conversations right next to them and you are more careful not to talk too loud. At the same time, people coming into the office with a question or to borrow equipment can quickly see who is available,” says Jette Jensen.

In addition to the red light that turns on automatically during a phone conversation, the user can also turn on a blue light, which means they want peace and

quiet to concentrate.

“If I have work that really needs to get done, or there’s something I have to immerse myself into, I turn on the blue light – but it doesn’t happen every day,” says Jette Jensen.

### RESULTS AT RAMBOLL:

- Increased productivity
- Improved psychological work environment
- Less noise in the office

More information: [www.busylight.com](http://www.busylight.com)