Busy on Busy Product comparison

<u>Feature</u>	Bressner Busy On Busy	<u>Unify²</u> Busy on Busy	<u>Competella</u> <u>Routing Agent</u>
Busy in a call	Busy or Lync Handling	Busy	Busy or Forward
Do Not Disturb	Lync Handling: Busy	×	Busy or Forward
Off Work	Lync Handling, e.g. Voicemail, Team, Delegates	×	Busy or Forward
Offline	Lync Handling	×	Busy or Forward
Busy	Busy or Lync Handling	×	Busy or Forward
Different destinations internal / external call each Status	×	×	✓
Configuration per User	✓	✓	✓
Configuration through user	✓	×	✓ Webinterface
Busy on outgoing call (ringing phase)	Partly: is working with Snom hardphones. For other Phones: on Roadmap for next version	×	✓ NEW
Busy on incoming call (ringing phase)	✓	×	*
Busy on forward, when destination is in a call	✓	✓	×
Busy on forward, when destination is in ringing phase Incoming / outgoing	Inbound OK, for outbound on Roadmap for next version	×	*